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SUBJECT CODE NO: - ANP-1841

FACULTY OF HUMANITIES

B.A / B.Sc. / B.Sc. Course / B.Com / E-Comm / BSW / BCA / BBA (NEP) (P-2024) F.Y Sem I

Examination November / December 2025

English Communication Skills in English (Common Related Faculty Paper)

[Time: 1:00 Hours]

[Max. Marks:30]

Please check whether you have got the right question paper.

N. B

- 1) All questions are compulsory.
- 2) Figures to the right indicate full marks.
- 3) The first question is compulsory.
- 4) Use only blue or black pen.



Q1 Answer in full sentences by choosing the correct option.

1. Which of the following is an example of verbal communication?
 - a) Facial expression
 - b) Posture
 - c) Appearance
 - d) Interview
2. Semantic barriers are created by
 - a) Difference in age between sender and receiver
 - b) Disturbance in the environment
 - c) Difference in individual understanding of meanings of words
 - d) Difficulties in accepting others' ideas
3. During a public speech, what technique can help you engage your audience?
 - a) Standing still and reading from a paper
 - b) Speaking in a monotonous voice
 - c) Asking rhetorical questions or telling a story
 - d) Avoiding eye contact with the audience
4. What is a common barrier to effective communication?
 - a) Good eye contact
 - b) A noisy environment (physical noise)
 - c) Using a clear and confident tone
 - d) Engaging with your audience
5. Person A: "Your presentation was excellent! I was very impressed."
 Person B: "....."
 - a) "I know, I worked really hard on it."
 - b) "It was nothing."
 - c) "Thank you so much, that means a lot to me."
 - d) "You're just saying that."

Q2 Answer the following questions (Attempt any four)

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1. Explain in detail the process of communication.
2. What are the important aspects of listening skills?
3. Which are the socio-psychological barriers to communication?
4. What are the various types of communication?
5. How do semantic and language barriers affect communication?
6. Write a dialogue on the given situation:
 Amit speaks to a clerk at a bank and asks him how to open a bank account.